

Parents, Here are answers to some questions you may have. You will get a detailed list of what campers need to bring to camp, travel arrangement info, etc. in your conformation packet. If you need further information or clarification we encourage you to call and speak with one of our staff members. You can email us for any simple answers, but we would love to speak to you rather than texting a reply. We are a working horse ranch so, our staff is out on the grounds, on a horse or in the arena and almost never in the office, however our phones are on us at all times and we are happy to take the time to talk to you.

FAQs specific to Day Camps

Q- What is your refund policy?

A- The camp fee includes a \$200 per session non-refundable/non-transferable deposit. For any cancellation received prior to final payment deadline, the camp fee will be refunded minus the non-refundable deposit (\$200 per session). **In order to provide the highest quality horse program we must plan well in advance based on confirmed reservations. For that reason, after the final payment date for your child's camp session no refunds will be issued for cancellations.** Final payments for spring camp will be due on/before April 1st. Final payments for summer camp sessions will be due on/before June 1st.

Q- What is your dismissal policy?

A- The camp reserves the right to dismiss, at it's sole discretion, any camper whose condition, conduct, influence, or behavior is deemed unsatisfactory or detrimental to the best interest of the Camp or her/his fellow campers or who violates Camp rules and regulations, in which case no refunds will be made.

Q- How do you hire the councilors?

A- Link: [Counselor Application Process](#)

Q- What is the Camper to Counselor ratio?

A- The ratio varies with the age group but generally is less than 7:1 while mounted and 12:1 on the ground with each area also under the watchful eye of a head counselor.

Q- Are your horses safe?

A- Safety is Number 1 at Sweetwater. You can get hurt on a "safe horse". We minimize this by living and teaching safety first and good horsemanship. We believe we use very suitable horses for our programs.

Q- What should Campers bring and not bring to camp?

A- Bring: Water, packed lunch and 2 snacks (snack food is available at trail store). Do Not Bring: CD players, IPOD/MP3 players, etc., [Cell phones](#), pagers, Pocketknives, slingshots, weapons, etc.

Q- Are families allowed to visit at camp?

A- Of course, although we suggest you do not stay and hang-out or have contact with your child during Camp. We have found this disrupts your child's camp experience and the camp in general. On Friday we have a "End of the Trail" party, this is a good day for parents to come and watch campers ride and take part in the party.

Q- Does this camp accept children with disabilities?

A- We recognize that riders with special needs need to be individually assessed. We offer a pre-enrollment assessment for camp applicants who's disability may potentially prohibit him/her from fully and safely participating in this camp. Some riders with disabilities require a specific safety and curriculum structure to fulfill their needs. For Children with these types of disabilities we encourage you to contact Winner's Circle Therapeutic Riding (next door to us) at 619-475-9056.

Q- Do campers need any special equipment?

A- Boots are strongly suggested, closed toe full shoes are acceptable. Riding helmets that meet ASTM requirements are provided.